

Hugh Wagstaff
Head of Housing Operations

Dear Applicant

Thank you for your interest in the new role of Quality Assurance Officer at Waverley Borough Council. Waverley is a great place to work and a great place to develop your career. This role is a fantastic opportunity for the right individual to develop career.

The Quality Assurance Officer is an essential post to ensure the planned and cyclical maintenance works are completed on time, ensuring our customers are satisfied and works are of the high standard the Council expects.

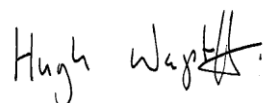
You will be joining the Property Service Team at an exciting time of transformation and change and therefore have the ability to help shape the Housing Operations service delivery over the next number of years.

This is a key role requiring an individual with a strong technical of housing maintenance and experience of working alongside contractors to ensure programmes of work are managed and completed on time, to the expected quality and provide value for money.

We are looking for someone who has experience of defect diagnosis and problem solving, a keen attention to detail, strong coordination skills, and customer focused ethos.

If you feel that you have the skill set required in the essential criteria of the job description, enjoy a challenge and have the customer focus so essential for this post, we would love to hear from you .

Yours sincerely,



Hugh Wagstaff
Head of Housing Operations.