

Family profile

Job Family	Managing	Grade	CBG16	Prepared	April 2019
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Family definition	You manage a group of services and are accountable for managing budgets, resources and people. You influence the shape and direction of outcomes and services. Your inclusion in this family is based on your management and leadership irrespective of your technical background.
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Key outcomes and accountabilities

- Strategies, plans and priorities are delivered through positive leadership
- Timely, quality, customer focused outcomes are delivered
- Directorate objectives are translated into outcome targets through the development and implementation of strategies and plans that deliver efficiencies
- Accurate and professional advice and guidance on planning and processes is provided
- Objectives are delivered by leading on partnership and collaborative working
- High standards are set and maintained and quality outcomes delivered
- Positive and desired outcomes are achieved by seeking opportunities, planning, negotiating and reviewing complex contracts / policies or frameworks involving multiple stakeholders
- Change is facilitated by consulting with and influencing customers and key decision makers
- Quality decisions are made and a broad range of complex matters adjudicated on
- Significant programmes of change including risk management are effectively delivered
- High quality, value for money outcomes are consistently achieved by managing sizeable resources and budgets. This may include income generation and/or delivering efficiencies
- Delivers outcomes on a variety of services through strategic leadership and managing a range of people and resources

Minimum qualification level or equivalent relevant experience	5
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Competency skyline

