

## **Job Profile Information: Youth Peer Advocate – Camden Youth Early Help Service**

**This supplementary information for Youth Peer Advocate – Camden Youth Early Help Service for Level 1 Zone 2**

### **Camden Way Category 1**

**It is for use during recruitment, setting objectives as part of the performance management process and other people management purposes. It does not form part of an employee's contract of employment.**

#### **Role Purpose:**

This is an exciting opportunity to work in Camden Youth Early Help Service. This role is for young people aged 16 – 19 who have previously used Camden Services to make a difference to the young people of Camden. If you have worked with YOS or Early Help, this should be at least 6 months ago.

As an Advocate, you will work with young people from Camden to help us improve how we run our Youth Early Help Service.

Peer Advocates will work with staff to look at and improve the way we work with children. You will suggest new ideas and positively contribute to the work of the Youth Early Help Service. This will include talking with staff and children to develop and deliver programme of activities to young people, including helping with group work sessions.

You will also be involved in the planning and facilitation of focus groups and be involved in the evaluation and review of the programme of activities. You will act as an advocate and represent service users and help improve service delivery.

We will give you training, support and mentoring so you can do this work. We expect you to work a minimum of 12 hours per month but we will be flexible around any education or other work commitments you have.

#### **Example outcomes or objectives that this role will deliver:**

- To help plan & deliver programme of activities for young people in youth hubs
- To promote services and encourage young people participation in youth services.

- To help with producing regular newsletters, leaflets and use social media, acting as a community reporter on how and in what ways young people can be supported and kept safe
- To represent young people's voice, getting feedback from young people and those working with them to improve practice
- To engage in training to ensure continued personal development.
- To assist in developing and supporting a Youth Forum for young people in youth hubs.
- To use a variety of creative approaches to help engage and encourage young people to engage with Camden youth services and access positive activities and services in Camden.
- To keep clear and appropriate records/reflections of the work done with young people.
- Develop surveys to better understand the needs of young people in Camden.
- Represent Camden young people at meetings, interviews and as required.

**People Management Responsibilities:**

*N/A*

**Relationships:**

The post holder will be required to liaise and work effectively with various teams and services across the Supporting People department.

**Work Environment:**

- This role requires flexibility in order to meet deadlines.
- The role may involve working unsocial hours, including evenings and occasional weekends.
- The public contact element of this role involves regularly coming into contact with people, some of whom may at times be challenging.
- The post holder will be required to take responsibility for the compliance with Health and Safety, Data Protection legislation in accordance with the Council and departmental safety arrangements, policies and codes.

**Technical Knowledge and Experience:**

**To be Eligible to apply**

- You must have accessed Camden Services for young people. For example, Children's Services, Youth Centres, Youth Offending Service (YOS) but not within last 6 months if you were on a YOS order.
- Have a range of IT skills including Office and other software and social media
- Be willing to complete an enhanced DBS check.
- Be between 16-19 years old.

- Be enthusiastic and keen to learn.
- Positive attitude.
- Creative and open to different ideas.

## **EXPECTATIONS OF YOU**

- Be able to give a 12 months commitment to the role. Hours will be flexible to fit in with your needs i.e. college.
- Be able to commit to an average of 12 hours per month.
- Commitment to not be involved in anti-social or offending behaviour.
- Flexibility

## **Camden Way Five Ways of Working**

*In order to continue delivering for the people of Camden in the face of ever increasing financial pressure, we need to transform the way we do things. We call this the Camden Way. The Camden Way is a key part of our transformation strategy often referred to as the transformation triangle which links the Camden Plan, the Camden Way and the Financial Strategy together.*

The Camden Way illustrates the approach that should underpin everything we do through five ways of working:

- Deliver for the people of Camden
- Work as one team
- Take pride in getting it right
- Find better ways
- Take personal responsibility

For further information on the Camden Way please select the attached [HERE](#)

## **Chart Structure**

**Youth Early Help  
Service Manager**

**Team Manager  
South**

**Team Manager  
Central**

**Team Manager  
North**

**Team Manager  
FWD**

**EH Allocation  
Team Manager**

**Senior Youth Workers**  
**Early Help Case Managers**  
**Substance Misuse Worker**  
**Fractional YW**

**Senior Youth Worker**  
**Early Help Case Managers**  
**Substance Misuse Worker**  
**Fractional YW**  
**Youth Peer Advocates x3**

**Senior Youth Worker**  
**Early Help Case Manager**  
**Substance Misuse Worker**  
**Fractional Youth Workers**

**Substance Misuse Workers  
(Tier 3 and YOS)**

**Engage Project  
Workers**  
**CCfL Case Manager**